

# UK's National Health Service enhances staff and patient care with Smartsheet



“Holistically, all of the improvements we’ve made through Smartsheet empower us to do one thing: **look after patients more effectively.**”

Dympna Wilson,  
Programme Manager at NHS  
Midlands and Lancashire



## Smarter reporting, better outcomes for patients



**>80**

change initiatives to track progress of involving >40 people across different regional hubs



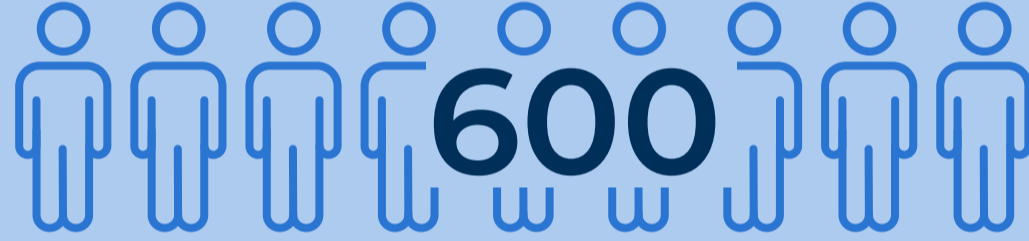
Helps manage large scale hardware deployments, software rollouts or workforce changes that enable patients to get the best possible care



## Unified resources & project management



~100 projects to track, update and report



600 employees that receive projects based on skill sets and workload



Helps distribute workload fairly between the teams and prevent burnout



## Face fit technicians (FFT) training monitoring



**24/7**

data visibility during Covid-19 crisis



**44**

hospitals and medical centers monitored



Helps ensure that all FFTs go through the proper training to verify that the hospital staff has sufficient protection from their mask

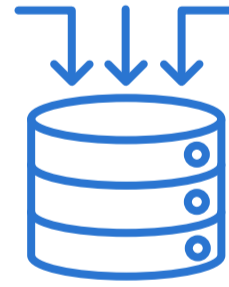


## Protective equipment stock management



**28**

types of personal protective equipment to track



**>4,500**

specific data points collected daily



Helps ensure care workers have the proper protective equipment at all times

## Vaccine appointments booking system



**14**

clinics



**120,000**

vaccinations booked



Enables people to easily book their appointments based on real-time availability



Thank you to our partners Smarter Business Processes and Russ Consulting for collaborating on the NHS stories



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